

MICROCOTE TROUBLESHOOTING

PROBLEM	PROBABLE CAUSE / SOLUTION
<p>1. Automation issues</p>	<ol style="list-style-type: none"> 1. Check the integrated alarms and support messages in the automation - this should help resolve most issues. 2. To resolve more complicated issues, call support.
<p>2. Pump is running, but no product is dispensed.</p>	<ol style="list-style-type: none"> 1. System may have timed out. Check the pump pressure. During a normal delivery, the low viscosity systems should be around 50 psi (+/- 10 psi). High-viscosity liquids (Procote) should be closer to 120 (+/- 20 psi). 2. If your pressure is maxed out but no liquid is being dispensed, check for blockages in the bypass reliefs.
<p>3. Liquid flow rate is too slow.</p>	<ol style="list-style-type: none"> 1. Check the pump pressure. Refer to Problem 2. 2. Check temperature of product. This oil-based liquid must be at 20°C at the spray bar to achieve optimal flow. 3. Check for blockages or overly viscous product.
<p>4. Pump is running but scale tank is not topping up.</p>	<ol style="list-style-type: none"> 1. Check that the tote has product. 2. Check the pump pressure. 3. If pump pressure is not okay, check for blockages. 4. Check that actuated valves are opening. 5. Check for leaks.
<p>5. Scale tank is running out of product before delivery target is met. When run dry, scale tank still shows significant weight.</p>	<ol style="list-style-type: none"> 1. Inspect outside of scale tank for sediment, which can build up with product. 2. Clean the scale tank manually via access hold on top of tank.

FOR FURTHER INFORMATION, PLEASE CONTACT DYTERRA CUSTOMER SERVICE:

MANITOBA P: 204-885-8260 | SASKATCHEWAN P: 306-244-4448